



Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form using a ball point pen and send it to: HomePro Ltd, Suite 40b, Port of Liverpool Building, Pier Head, Liverpool L3 1BY

Name and full postal address of your Bank or Building Society

To the Manager _____
Bank/Building Society _____
Address _____
_____ Postcode _____

Service user number

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Reference

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INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY

Please pay HomePro Ltd Direct Debits from the account detailed in this instruction, subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with HomePro Ltd and, if so, details will be passed electronically to my Bank/Building Society

Name(s) of account holder(s)

Branch Sort Code

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Bank/Building Society account number

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Signature(s)

Date _____

Banks and Building Societies may not accept Direct Debit instructions from some types of account

The Direct Debit Guarantee

This guarantee should be detached and retained by the Payer



- This guarantee is offered by all Banks and Building Societies that accept instructions to pay by Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit HomePro Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request HomePro Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by HomePro Ltd or your bank of building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when HomePro Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.